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मुजफ्फरनगर और आजमगढ़ जिलों में अनुसूचित वाणिज्यिक बैंकों की बैंक समूह और बैंकवार शाखाओं की संख्या (30 सितम्बर, 1998 की स्थिति के अनुसार)

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Malpractice and Harassment by officials of SBI Kurebhar, Uttar Pradesh

2522. SHRI SURYABHAN PATIL VAHADANE: Will the Minister of FINANCE be pleased to state:

(a) whether complaints have been received by Government/Divisional General Manager, Lucknow regarding malpractices and customer harassment by officials of State Bank of India, Kurebhar in Sultanpur District;

(b) if so, the details thereof and action taken in this regard;

(c) whether Government are aware that due to negligence and irresponsible behaviour of officers of the bank, the customer services have literally collapsed; and

(d) the measures taken by Government to ensure smooth functioning of the bank?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (BANKING, REVENUE AND INSURANCE) (SHRI KADAMBUR M.R. JANARTHANAN): (a) and (b) State Bank of India has reported that two complaints were received against Kurebhar Branch in the recent past. While one related to collection charges on cheques, the other

was on general deficiency in the working of the branch. Suitable action has been taken by the bank, in these cases. State Bank of India has reported that the general efficiency rating of the branch was rated "well" in the last inspection and audit of the branch. The branch has also conducted Customer Relation Programmes/Customers Service Meets at regular intervals. The Branch Manager has also been advised to make constant efforts for bringing further improvement in the functioning of the Branch especially in the area of customer service.

(c) and (d) It is the constant endeavour of the banks to extend better services to the customers.

Tax evasion by MNCs

2523. SHRI P. PRABHAKAR REDDY: Will the Minister of FINANCE be pleased to state:

(a) whether it is a fact that tax evasion of more than Rs. 20 crores by some Multi-National Companies (MNCs) has been detected in surveys conducted by the Income Tax Department;

(b) if so, the details thereof and the various MNCs involved in the evasion; and

(c) what steps have been taken or are proposed to be taken for recovery of this amount?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (BANKING, REVENUE AND INSURANCE) SHRI KADAMBUR M.R. JANARTHANAN): (a) to (c) The offices of some foreign companies were surveyed by the Income Tax authorities in connection with non-deduction and non-payment of Taxes deducted at Source. The name of the companies are given in the Statement. (*See* below) These companies have paid a total sum of Rs. 85.47 crores till now as a result of the Surveys.

Statement

S.No.	Name of the Companies
1.	L.G. Electronics
2.	Samsung Electronics
3.	The Bank of Tokyo—Mitsubishi Ltd.
4.	The Sakura Bank Ltd.
5.	Japan Airlines
6.	Lufthansa Airlines
7.	Sanwa Bank Ltd., New Delhi
8.	National Panasonic
9.	Matsushita Electric Co., New Delhi
10.	Nisaho Iwai Corpn.
11.	Mitsubishi Corpn.
12.	Business India Television Int. Ltd.
13.	Asian Hotels Ltd.
14.	Ericsson Communication P. Ltd.
15.	All Nippon Airways Co. Ltd.
16.	Anntsu Corpn.
17.	Hyundai Corpn.
18.	IHI
19.	Dunso India
20.	Fuji Bank Ltd.
21.	EPDC
22.	Japan Broadcasting Corp.
23.	Alcatel Modi Network Systems
24.	Alcatel South Asia Pacific Ltd.
25.	Cegalac India Ltd.
26.	Cegelac India Ltd. (Noida Office)
27.	EDS—Electronic Data System
28.	I K E A
29.	Hyundai Engg. & Construction Co.
30.	Daewoo Motors India Ltd.

Representation for increase in import duty on sugar

2524. SHRI JANARDHANA POOJARY:
SHRI PARMESHWAR KUMAR AGARWALLA:

Will the Minister of FINANCE be pleased to state;

(a) whether Government have received any representation from sugar industry demanding imposition of 150 per cent import duty on sugar imports instead of 5 per cent as at present;